



Third Edition

Administration and Management in Criminal Justice

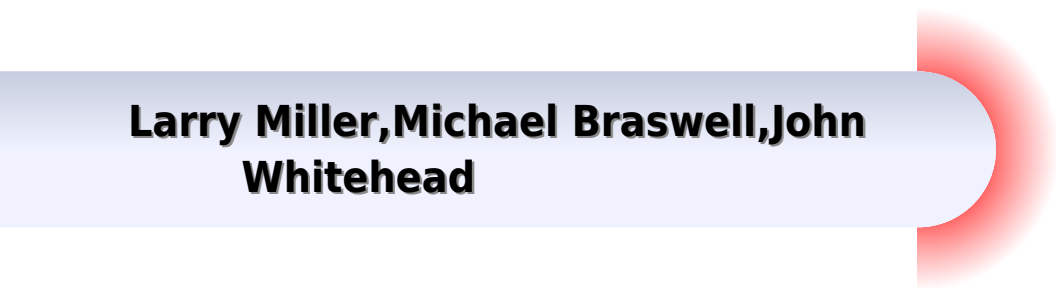
A Service Quality Approach

Jennifer M. Allen
Rajeev Sawhney



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**Larry Miller, Michael Braswell, John
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