



BMC Remedy IT Service Management Suite

IT organizations that are achieving process efficiency, effectively managing costs, achieving compliance, and delivering superior service quality understand the value of integrated IT service management. Replacing disjointed activities for incident, problem, change, configuration, and asset management with a unified service support strategy — including self-service functionality — is the key to providing business-aligned services.

Key Benefits

- Get the most out of every person, asset, project and activity
- Improve service performance and meet the expectations of your organization
- Demonstrate transparency by providing visibility into the "cost of IT"
- Ensure that IT activities, decisions, and services support business priorities
- Enable compliance controls

Business Challenge

Over the years, support activities have grown in volume and complexity: service level expectations have peaked at an "always available" level, and supported services have morphed into a mixture of onsite and offsite components, externally hosted and internally maintained applications, and global configurations. At the same time, IT budgets have decreased, placing added strain on already taxed systems and personnel. As a result, many organizations are still in "fire-fighting" mode, performing front-line triage for most of their support activities.

The BMC Solution

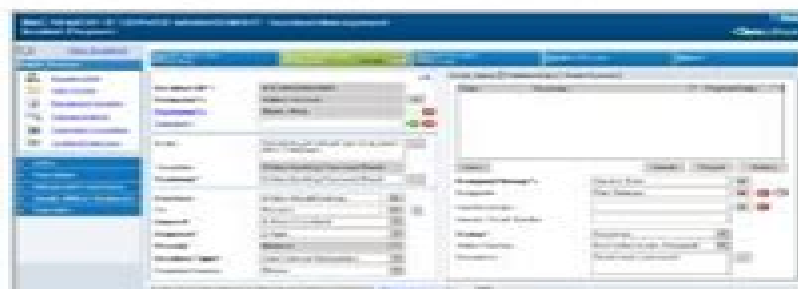
The BMC Remedy IT Service Management Suite removes complexity and costs, while also providing visibility into the resources, activities, and priorities required to deliver and support business services. This unified, ITIL™-certified suite includes industry-leading applications for service desk, asset and configuration management, change and release management, and service level management. It also offers fully integrated service request, identity, and knowledge management applications to provide self-service capabilities that enable increased operational efficiency and improved customer service quality.

BMC Remedy IT Service Management applications share the included BMC Atrium CMDB to coordinate processes around a single view of how technology components support critical business services. All are powered by the BMC Remedy Action Request System (AR System), the industry's leading service process management platform.

Service Desk

BMC Remedy Service Desk is the industry's leading incident and problem management solution. This robust, ITIL-based solution cost-effectively reduces the number of incidents handled, improves resolution times, and prevents future incidents from occurring — all while improving IT staff efficiency.

BMC Remedy Service Desk is helping thousands of customers respond quickly and efficiently to conditions that disrupt critical services. Regardless of whether a request is initiated through the web, e-mail, telephone, or desktop client — or by an event from a network or system management application — BMC Remedy Service Desk acts as a single point of contact that consolidates and handles requests from submission to resolution.



BMC Remedy Service Desk

Bmc Remedy Database Reference Guide

R Sandford



Bmc Remedy Database Reference Guide:

Computational Intelligence Methods for Bioinformatics and Biostatistics Clelia DI Serio,Pietro Liò,Alessandro Nonis,Roberto Tagliaferri,2015-09-25 This book constitutes the thoroughly refereed post conference proceedings of the 11th International Meeting on Computational Intelligence Methods for Bioinformatics and Biostatistics CIBB 2014 held in Cambridge UK in June 2014 The 25 revised full papers presented were carefully reviewed and selected from 44 submissions The papers focus problems concerning computational techniques in bioinformatics systems biology medical informatics and biostatistics

A Practical Guide to Using Glycomics Databases Kiyoko F. Aoki-Kinoshita,2016-12-06 This book provides glycoscientists with a handbook of useful databases that can be applied to glycoscience research Although many databases are now publicly available one of the hurdles for their users is the learning curve required to effectively utilize those databases Therefore this book not only describes the existing databases but also provides tips on how to obtain the target data That is because many databases provide a variety of data that could be obtained from different perspectives each chapter provides users with potential biological questions that can be answered by a particular database and step by step instructions with figures on how to obtain that data Troubleshooting tips are also provided to aid users encountering problems that can be predicted when using these databases Moreover contact information for each database is provided in case unexpected issues arise

Secure Data Management Willem Jonker,Milan Petkovic,2008-08-18 Information and communication technologies are advancing fast Processing speed is still increasing at a high rate followed by advances in digital storage technology which double storage capacity every year Furthermore communication technologies do not lag behind The Internet has been widely used as well as wireless technologies With a few mouse clicks people can communicate with each other around the world All these advances have great potential to change the way people live introducing new concepts like ubiquitous computing and ambient intelligence Technology is becoming present everywhere in the form of smart and sensitive computing devices They are nonintrusive transparent and hidden in the background but they collect process and share all kinds of information including user behavior in order to act in an intelligent and adaptive way These emerging technologies put new requirements on security and data management As data are accessible anytime anywhere it becomes much easier to get unauthorized data access Furthermore the use of new technologies has brought about some privacy concerns It becomes simpler to collect store and search personal information thereby endangering people's privacy Therefore research in secure data management is gaining importance attracting the attention of both the data management and the security research communities The interesting problems range from traditional topics such as access control and general database security via privacy protection to new research directions such as cryptographically enforced access control

Merrill's Atlas of Radiographic Positioning and Procedures - E-Book Bruce W. Long,Jeannean Hall Rollins,Barbara J. Smith,2015-01-01 With more than 400 projections presented Merrill's Atlas of Radiographic Positioning and Procedures

remains the gold standard of radiographic positioning texts Authors Eugene Frank Bruce Long and Barbara Smith have designed this comprehensive resource to be both an excellent textbook and also a superb clinical reference for practicing radiographers and physicians You ll learn how to properly position the patient so that the resulting radiograph provides the information needed to reach an accurate diagnosis Complete information is included for the most common projections as well as for those less commonly requested UNIQUE Collimation sizes and other key information are provided for each relevant projection Comprehensive full color coverage of anatomy and positioning makes Merrill s Atlas the most in depth text and reference available for radiography students and practitioners Coverage of common and unique positioning procedures includes special chapters on trauma surgical radiography geriatrics pediatrics and bone densitometry to help prepare you for the full scope of situations you will encounter Numerous CT and MRI images enhance your comprehension of cross sectional anatomy and help you prepare for the Registry examination Bulleted lists provide clear instructions on how to correctly position the patient and body part when performing procedures Summary tables provide quick access to projection overviews guides to anatomy pathology tables for bone groups and body systems and exposure technique charts Frequently performed projections are identified with a special icon to help you focus on what you need to know as an entry level radiographer Includes a unique new section on working with and positioning obese patients Offers coverage of one new compensating filter Provides collimation sizes and other key information for each relevant projection Features more CT and MRI images to enhance your understanding of cross sectional anatomy and prepare you for the Registry exam Offers additional digital images in each chapter including stitching for long length images of the spine and lower limb Standardized image receptor sizes use English measurements with metric in parentheses Depicts the newest equipment with updated photographs and images

Computerworld ,2000-05-15 For more than 40 years Computerworld has been the leading source of technology news and information for IT influencers worldwide Computerworld s award winning Web site Computerworld com twice monthly publication focused conference series and custom research form the hub of the world s largest global IT media network

Formal Methods Andre Platzer,Kristin Yvonne Rozier,Matteo Pradella,Matteo Rossi,2024-09-12 The open access book set LNCS 14933 14934 constitutes the refereed proceedings of the 26th International Symposium on Formal Methods FM 2024 which took place in Milan Italy in September 2024 The 51 full and 4 short papers included in these proceedings were carefully reviewed and selected from 219 submissions They also include 2 invited talks in full paper length and 10 tutorial papers The contributions were organized in topical sections as follows Part I Invited papers fundamentals of formal verification foundations learn and repair programming languages logic and automata Part II Tools and case studies embedded systems track industry day track tutorial papers

Novel Approaches in Microbiome Analyses and Data Visualization Jessica Galloway-Peña,Michele Guindani,2019-02-06 High throughput sequencing technologies are widely used to study microbial ecology across species and habitats in order to understand the impacts of microbial communities on

host health metabolism and the environment Due to the dynamic nature of microbial communities longitudinal microbiome analyses play an essential role in these types of investigations Key questions in microbiome studies aim at identifying specific microbial taxa enterotypes genes or metabolites associated with specific outcomes as well as potential factors that influence microbial communities However the characteristics of microbiome data such as sparsity and skewedness combined with the nature of data collection reflected often as uneven sampling or missing data make commonly employed statistical approaches to handle repeated measures in longitudinal studies inadequate Therefore many researchers have begun to investigate methods that could improve incorporating these features when studying clinical host metabolic or environmental associations with longitudinal microbiome data In addition to the inferential aspect it is also becoming apparent that visualization of high dimensional data in a way which is both intelligible and comprehensive is another difficult challenge that microbiome researchers face Visualization is crucial in both the analysis and understanding of metagenomic data Researchers must create clear graphic representations that give biological insight without being overly complicated Thus this Research Topic seeks to both review and provide novel approaches that are being developed to integrate microbiome data and complex metadata into meaningful mathematical statistical and computational models We believe this topic is fundamental to understanding the importance of microbial communities and provides a useful reference for other investigators approaching the field

Database Administration Craig Mullins,2002 Giving comprehensive soup to nuts coverage of database administration this guide is written from a platform independent viewpoint emphasizing best practices **CIO** ,1996-09-01

User-Friendly Tools Applied to Genetics or Systems Biology Helder Nakaya,Juilee Thakar,Vinicius Maracaja-Coutinho,2020-12-01 This eBook is a collection of articles from a Frontiers Research Topic Frontiers Research Topics are very popular trademarks of the Frontiers Journals Series they are collections of at least ten articles all centered on a particular subject With their unique mix of varied contributions from Original Research to Review Articles Frontiers Research Topics unify the most influential researchers the latest key findings and historical advances in a hot research area Find out more on how to host your own Frontiers Research Topic or contribute to one as an author by contacting the Frontiers Editorial Office frontiersin.org about contact

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