



FRANK KLEINER

A SEMANTIC WIKI-BASED Platform for IT Service Management



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A Semantic Wiki Based Platform For It Service Management

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Ha, In Chul Shin**



A Semantic Wiki Based Platform For It Service Management:

A Semantic Wiki-based Platform for IT Service Management Kleiner, Frank, 2015-02-25 The book researches the use of a semantic wiki in the area of IT Service Management within the IT department of an SME An emphasis of the book lies in the design and prototypical implementation of tools for the integration of ITSM relevant information into the semantic wiki as well as tools for interactions between the wiki and external programs The result of the book is a platform for agile semantic wiki based ITSM for IT administration teams of SMEs *A Semantic Wiki-based Platform for IT Service Management* Frank Kleiner, 2020-10-09 The book researches the use of a semantic wiki in the area of IT Service Management within the IT department of an SME An emphasis of the book lies in the design and prototypical implementation of tools for the integration of ITSM relevant information into the semantic wiki as well as tools for interactions between the wiki and external programs The result of the book is a platform for agile semantic wiki based ITSM for IT administration teams of SMEs This work was published by Saint Philip Street Press pursuant to a Creative Commons license permitting commercial use All rights not granted by the work s license are retained by the author or authors **Information and Software Technologies** Tomas Skersys, Rimantas Butleris, Rita Butkiene, 2013-11-13 This book constitutes the refereed proceedings of the 18th International Conference on Information and Software Technologies ICIST 2012 held in Kaunas Lithuania in September 2012 The 40 revised full papers presented were carefully reviewed and selected from 81 submissions The papers are organized in topical sections on artificial intelligence and knowledge engineering business process modelling analysis and design formal analysis and design methods information and software systems engineering information technology applications and computer networks information technology in teaching and learning ontology conceptual modelling and databases requirements engineering and business rules Cyber Security Consultant Diploma - City of London College of Economics - 3 months - 100% online / self-paced City of London College of Economics, Overview In this diploma course you will deal with the most important strategies and techniques in cyber security Content The Modern Strategies in the Cyber Warfare Cyber Capabilities in Modern Warfare Developing Political Response Framework to Cyber Hostilities Cyber Security Strategy Implementation Cyber Deterrence Theory and Practice Data Stream Clustering for Application Layer DDos Detection in Encrypted Traffic Domain Generation Algorithm Detection Using Machine Learning Methods New Technologies in Password Cracking Techniques Stopping Injection Attacks with Code and Structured Data Cyber Security Cryptography and Machine Learning Cyber Risk And more Duration 3 months Assessment The assessment will take place on the basis of one assignment at the end of the course Tell us when you feel ready to take the exam and we ll send you the assignment questions Study material The study material will be provided in separate files by email download link Knowledge-Based Decision Support for Integrated Water Resources Management with an Application for Wadi Shueib, Jordan David Riepl, 2014-05-13 This book takes a two staged approach to contribute to the contemporary Integrated Water Resources

Management IWRM research First it investigates sub basin scale IWRM modelling and scenario planning The Jordanian Wadi Shueib is used as exemplary case study Then it develops a framework to collaboratively manage planning and decision making knowledge on the basis of semantic web technologies Future IWRM initiatives can benefit from the valuable insights achieved in the presented study *Emerging Technologies for Semantic Work Environments: Techniques, Methods, and Applications* Rech, Jörg, Decker, Björn, Ras, Eric, 2008-06-30 Today's work is characterized by a high degree of innovation and thus demands a thorough overview of relevant knowledge in the world and in organizations Semantic Work Environments support the work of the user by collecting knowledge about needs and providing processed and improved knowledge to be integrated into work *Emerging Technologies for Semantic Work Environments Techniques Methods and Applications* describes an overview of the emerging field of Semantic Work Environments by combining various research studies and underlining the similarities between different processes issues and approaches in order to provide the reader with techniques methods and applications of the study *Reasoning Web - Semantic Technologies for Advanced Query Answering* Thomas Eiter, Thomas Krennwallner, 2012-08-18 This volume contains the lecture notes of the 8th Reasoning Web Summer School 2012 held in Vienna Austria in September 2012 in the form of worked out tutorial papers on the various topics that have been covered in that school The 2012 summer school program had been put together under the general leitmotif of advanced query answering topics for the Web The idea was to address on the one hand foundations and computational aspects of query answering in formalisms methods and technology and on the other hand to also spotlight some rising or emerging application fields relating to the Semantic Web in which query answering plays a role and which by their nature also pose new challenges and problems for this task linked stream processing geospatial data semantic wikis and argumentation on the web fall in this category **IT Consultant Diploma - City of London College of Economics - 12 months - 100% online / self-paced** City of London College of Economics, Overview This course deals with everything you need to know to become a successful IT Consultant Content Business Process Management Human Resource Management IT Manager's Handbook Principles of Marketing The Leadership Information Systems and Information Technology IT Project Management Duration 12 months Assessment The assessment will take place on the basis of one assignment at the end of the course Tell us when you feel ready to take the exam and we'll send you the assignment questions Study material The study material will be provided in separate files by email download link **Computer-Human Interaction** Seongil Lee, Hyunseung Choo, Sungdo Ha, In Chul Shin, 2008-07-04 Welcome to the proceedings of APCHI 2008 the 8th Asia Pacific Conference on Computer Human Interaction held in Seoul Korea Following the success of the preceding APCHI conferences in Singapore 1996 2000 Australia 1997 Japan 1998 China 2002 New Zealand 2004 and Taiwan 2006 the 8th APCHI brought together the researchers developers practitioners and educators in the field of human computer interaction APCHI has been a major forum for scholars and practitioners in the Asia Pacific region on the latest challenges and developments in HCI

Theoretical breakthroughs and practical systems and interfaces were presented at this 2008 conference thanks to the support of KADO the HCI ITRC of Sungkyu wan University and KIST APCHI 2008 featured a comprehensive program including keynote speeches regular paper presentations poster demos and special panel sessions To address the challenge of socially blending ubiquitous computing technologies and a wider spectrum of people with a variety of skills knowledge and capabilities APCHI 2008 set Universal and Ubiquitous as the conference theme APCHI 2008 attracted a total of 151 paper submissions Among such a large number of submissions 45 full papers were accepted as submitted or with minor revisions All papers were reviewed by at least two reviewers For the remaining submissions 41 were recommended to change according to the reviews and were submitted as extended abstracts and posters One special session with six invited papers was organized to support the conference theme of Universal and Ubiquitous Business Process Management Workshops Stefanie Rinderle-Ma, Shazia Sadiq, Frank Leymann, 2010-03-17 This book constitutes the thoroughly refereed post workshop proceedings of eight international workshops held in Ulm Germany in conjunction with the 7th International Conference on Business Process Management BPM 2009 in September 2009 The eight workshops were on Empirical Research in Business Process Management ER BPM 2009 Reference Modeling RefMod 2009 Business Process Design BPD 2009 Business Process Intelligence BPI 2009 Collaborative Business Processes CBP 2009 Process Oriented Information Systems in Healthcare ProHealth 2009 Business Process Management and Social Software BPMS2 2009 Event Driven Business Process Management edBPM 2009 The 67 revised full papers presented were carefully reviewed and selected from numerous submissions

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