# ASSERTIVE COMMUNICATION SKILLS

- Active Listening
- Clear Expression
- 1 Statements
- Respectful Tone
- Empathy
- Body Language
- · Emotional Control
- Constructive Feedback
- · Setting Boundaries
- · Conflict Resolution

- Direct Communication
- · Open and Honest Expression
- Non-Verbal Assertiveness
- Empathetic Listening
- · Respectful Disagreement
- · Solution-Oriented Approach
- . Firm Boundary Setting
- · Positive Affirmation
- Constructive Criticism
- Calm and Composed Response

# **Assertive Communication Skills For Professionals**

**Emilie Sanchez** 

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