

CPI Certification Test Questions and Answer solutions (Verified Answers)

4 Behavior Levels

- ✓ **1. Anxiety**
- 2. Defensive**
- 3. Acting Out Person**
- 4. Tension Reduction**

Staff Attitude and Approach to Anxiety

- ✓ **Be Supportive**
an emphatic non-judgemental attempt to alleviate anxiety

Staff Attitude and Approach to Defensive

- ✓ **directive-attempt to control the situation and begin to set limits**

Staff Attitude and Approach Acting Out Person

- ✓ **non-violent physical crisis intervention**

Staff Attitudes for Tension Reduction

- ✓ **therapeutic rapport decrease in energy regaining of rationality**

Integrated Experience

- ✓ **we can set the tone for whether or not the behavior escalates or de-escalates**

Non-verbal-proxemics (personal space)

- ✓ **area surrounding your body considered an extension of self. 1 1/2 to 3 feet (typically) culture, height, gender, age, status, appearance, and familiarity.**

kinesics (body language)

- ✓ **non-verbal message transmitted by motion and body posture. Factors: eye contact, facial expressions send a very strong message gestures, how we stand (stance) hands**

3 reasons for using the CPI supportive stance

Answers To Bronze Certification 5th Edition Test

Brendan G. Carr



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