

## Programmable Buttons

The programmable buttons enable you to access a range of IP Office system features. Some of these features are available by default, others can only be programmed by your system administrator. Contact your system administrator for more information.

**Admin** and **Admin1** are two functions that enable you to program the most frequently used features against other feature buttons. The programmable features that are available via **Admin** and **Admin1** are:

| Admin Name | Description                  | Admin Name  | Description                  |
|------------|------------------------------|-------------|------------------------------|
| Accd       | Account Code Entry           | Park        | Call Park to Other Extension |
| AD         | Abbreviated Dial             | Prog        | Abbreviate Dial Program      |
| Admin      | Self-Administer              | SAC         | Send All Calls               |
| AutoCB     | Automatic Callback           | Sprrs       | AD Suppress                  |
| CFwd       | Call Forwarding All          | Timer       | Timer                        |
| CPark      | Call Park                    | TrnDay      | Time of Day                  |
| CPickp     | Call Pickup                  | Admin1 Name | Description                  |
| Dir        | Directory                    | Park        | Park                         |
| DPickp     | Directed Call Pickup         | <User>      | User                         |
| GrpPg      | Group Paging                 | <Group>     | Group                        |
| HFAns      | Internal Auto-Answer         | Flash       | Hook Flash                   |
| H2ND<      | Set Hunt Group Night Service | AD          | Abbreviated Dial             |

## Default Short Codes

You can access a variety of system features by dialling short codes. The following table shows the default short codes. For a full list of your phone's default short codes, see the "IP Office 5410 and 5410 User Guide".

Replace **N**, where shown, with an appropriate number. For example, **\*67N#**, where **N** is the extension to which you want your calls forwarded to, when you have forwarding switched on.

| Short Code | Description                     | Short Code | Description                  |
|------------|---------------------------------|------------|------------------------------|
| *00        | Cancel All Forwarding           | *30        | Call Pick Up Any             |
| *01        | Forward Unconditional On        | *31        | Call Pick Up Group           |
| *02        | Forward Unconditional Off       | *32N#      | Call Pick Up Extension       |
| *03        | Forward On Busy On              | *33N#      | Call Queue                   |
| *04        | Forward On Busy Off             | *34        | Hold Music                   |
| *05        | Forward On No Answer On         | *35N#      | Exit Login                   |
| *06        | Forward On No Answer Off        | *36        | Exit Logout                  |
| *07N#      | Forward to Number               | *37N#      | Park Call                    |
| *08        | Do Not Disturb On               | *38N#      | Ride Call                    |
| *09        | Do Not Disturb Off              | *39        | Ready On                     |
| *10N#      | Do Not Disturb Exception Add    | *40        | Ready Off                    |
| *11N#      | Do Not Disturb Exception Delete | *41        | Ready Pulse                  |
| *12N#      | Follow Me Here                  | *42N#      | Call Steal                   |
| *13N#      | Follow Me Here Cancel           | *46        | Call Steal                   |
| *14N#      | Follow Me To                    | *47        | Conference Add               |
| *17        | VoiceMail Collect               | *48        | VoiceMail Ringback On        |
| *18        | VoiceMail On                    | *49        | VoiceMail Ringback Off       |
| *19        | VoiceMail Off                   | *50        | Forward Hunt Group Calls On  |
| *20N#      | Set Hunt Group Night Service    | *51        | Forward Hunt Group Calls Off |
| *21N#      | Clear Hunt Group Night Service  | *52N#      | Call Pickup Members          |
| *22        | Toggle Calls                    | *57N#      | Forward On Busy Number       |

Further information about Avaya IP Office is available from [www.avaya.com/support](http://www.avaya.com/support) and also from <http://my.avaya.com/knowledgebase>.

Reference: 15-601128

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# AVAYA IP Office 5410 Quick Reference Guide

This guide covers the basic functionality of your IP Office 5410 phone.

For more information on your phone settings and features, see the "IP Office 5410 and 5410 User Guide".

The diagram below shows the main phone features:



# Avaya Ip Agent Administrator Quick Reference Guide



**RM Cervero**

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## **Table of Contents Avaya Ip Agent Administrator Quick Reference Guide**

1. Understanding the eBook Avaya Ip Agent Administrator Quick Reference Guide
  - The Rise of Digital Reading Avaya Ip Agent Administrator Quick Reference Guide
  - Advantages of eBooks Over Traditional Books
2. Identifying Avaya Ip Agent Administrator Quick Reference Guide
  - Exploring Different Genres
  - Considering Fiction vs. Non-Fiction
  - Determining Your Reading Goals
3. Choosing the Right eBook Platform
  - Popular eBook Platforms
  - Features to Look for in an Avaya Ip Agent Administrator Quick Reference Guide
  - User-Friendly Interface
4. Exploring eBook Recommendations from Avaya Ip Agent Administrator Quick Reference Guide
  - Personalized Recommendations
  - Avaya Ip Agent Administrator Quick Reference Guide User Reviews and Ratings
  - Avaya Ip Agent Administrator Quick Reference Guide and Bestseller Lists

5. Accessing Avaya Ip Agent Administrator Quick Reference Guide Free and Paid eBooks
  - Avaya Ip Agent Administrator Quick Reference Guide Public Domain eBooks
  - Avaya Ip Agent Administrator Quick Reference Guide eBook Subscription Services
  - Avaya Ip Agent Administrator Quick Reference Guide Budget-Friendly Options
6. Navigating Avaya Ip Agent Administrator Quick Reference Guide eBook Formats
  - ePub, PDF, MOBI, and More
  - Avaya Ip Agent Administrator Quick Reference Guide Compatibility with Devices
  - Avaya Ip Agent Administrator Quick Reference Guide Enhanced eBook Features
7. Enhancing Your Reading Experience
  - Adjustable Fonts and Text Sizes of Avaya Ip Agent Administrator Quick Reference Guide
  - Highlighting and Note-Taking Avaya Ip Agent Administrator Quick Reference Guide
  - Interactive Elements Avaya Ip Agent Administrator Quick Reference Guide
8. Staying Engaged with Avaya Ip Agent Administrator Quick Reference Guide
  - Joining Online Reading Communities
  - Participating in Virtual Book Clubs
  - Following Authors and Publishers Avaya Ip Agent Administrator Quick Reference Guide
9. Balancing eBooks and Physical Books Avaya Ip Agent Administrator Quick Reference Guide
  - Benefits of a Digital Library
  - Creating a Diverse Reading Collection Avaya Ip Agent Administrator Quick Reference Guide
10. Overcoming Reading Challenges
  - Dealing with Digital Eye Strain
  - Minimizing Distractions
  - Managing Screen Time
11. Cultivating a Reading Routine Avaya Ip Agent Administrator Quick Reference Guide
  - Setting Reading Goals Avaya Ip Agent Administrator Quick Reference Guide
  - Carving Out Dedicated Reading Time
12. Sourcing Reliable Information of Avaya Ip Agent Administrator Quick Reference Guide
  - Fact-Checking eBook Content of Avaya Ip Agent Administrator Quick Reference Guide
  - Distinguishing Credible Sources
13. Promoting Lifelong Learning

- Utilizing eBooks for Skill Development
- Exploring Educational eBooks

#### 14. Embracing eBook Trends

- Integration of Multimedia Elements
- Interactive and Gamified eBooks

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